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East Sussex  
BN7 2XW

Tel: 0300 123 0999  
Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

25th February 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/02/07.

You requested the following information:

**I am a member of the Walberton, Binsted and Fontwell Neighbourhood Planning Steering group producing a State of the Parish Report. My part of the report concerns services to the three villages, eg. Schools, Surgeries, Police, Fire Services and of course Ambulances. We would like to have information from where ambulances would come from. ie. Which ambulance stations cover this parish. Also the location of the response posts. For statistics for the 2013/14 year we would like to publish The Service Performance for the three villages for the most critical Category A , compared with other the English Ambulance Services.**

I have spoken to the Clinical Operations Manager who looks after this area. He has confirmed that these three villages are covered by our Chichester dispatch desk in our Emergency Operations Centre and that the vehicles which serve this area are based at Chichester and Bognor Regis with a response post at Fontwell. Vehicles may also be deployed from St Richards Hospital in Chichester.

Please see the attached spreadsheet which shows the number of emergency responses, the number of Red 1 responses, the number of Red 2 responses, the performance for these categories and the average response time for these categories. For more information on call categories please click on the following link:

[http://www.secamb.nhs.uk/about\\_us/our\\_performance/response\\_time\\_targets.aspx](http://www.secamb.nhs.uk/about_us/our_performance/response_time_targets.aspx)

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk

Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust